

SureWest Head End Tour Agenda

1. Meet at the front of the building
2. Short overview of the building history, including the functions served by the location.
3. Tour of the Call Center
 - a. Switch/Data room
 - b. Power room
 - c. Headend
 - d. Satellite Farm
 - e. Warehouse
 - f. Data Center
 - g. Lab
 - h. NOC
 - i. Overview of the services in our demo living room.

Training Presenter:

Greg Chamberlain
Executive Director of Network Engineering
SureWest Communications

-Driving Directions- SureWest Head End Tour

Start address:

Radisson Hotel Sacramento
500 Leisure Lane - Sacramento, CA 95815

- Head west on Leisure Lane
- Turn right onto the CA-160 S ramp to Reno - 0.2 mi
- Merge onto CA-160 N - 0.8 mi
- Take the ramp onto Capital City Fwy - 1.6 mi
- Take the Marconi Ave exit - 0.2 mi
- Turn left at Marconi Ave - 200 ft
- Turn right at Connie Dr - 0.4 mi
- Slight right at Roseville Rd - 2.9 mi
- Turn left at Watt Ave - 0.6 mi
- Turn left at Palm St - 0.4 mi
- Palm St. turns right and becomes Luce Ave - 0.1 mi
- Arrive at 5411 Luce Ave.

End address:

SureWest Communications
5411 Luce Ave McClellan, CA 95652